

**Personal Assistance Oversight Committee Minutes**  
**December 17, 2014 1:00 – 3:00 (MDT) 12:00 -2:00 (PDT)**

<b>AGENDA ITEMS</b>	<b>LEAD</b>	<b>DECISION / ACTION ITEMS</b>
Welcome, Introductions - Bureau Chief BLTC & Roll Call	Beth Kriete	<p><b>Action:</b></p> <ul style="list-style-type: none"> <li>Beth Kriete welcomed PAO members and did roll call of members that were participating via conference call</li> <li>Beth Kriete also introduced herself as the new Bureau Chief for the Bureau of Long Term Care, Division of Medicaid and gave a short bio:</li> <li>Beth grew up in Minnesota, graduated from UW-Madison and moved to Idaho in 1995, living here for almost 20 years. Beth has been involved in healthcare management for over 18 years. She has an extensive background in multi-level care and multiple site management including, skilled nursing, long-term care, retail pharmacy, home infusion pharmacy and durable medical equipment. Beth worked for Life Care Center of Valley View (formerly Valley View Retirement) from 1995-1998, Life Care Centers of America from 1998-2001 and MedNow/Walgreens Infusion from 2001-2014. Beth’s background in operations, reimbursement and compliance makes her a great fit for the Bureau of Long Term Care. Welcome Beth.</li> </ul>
<b>OLD BUSINESS</b>		
Read, Review and Approve DRAFT Minutes from September 17, 2014	Beth Kriete BLTC Bureau Chief	<p><b>Action:</b></p> <ul style="list-style-type: none"> <li>Hope motioned that the DRAFT minutes from the September 17, 2014 meeting be approved as written and Sharon seconded the motion. Minutes will be posted at: <a href="http://www.healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx">http://www.healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCareAdvisoryCommittee/PersonalAssistanceOversightCommittee/tabid/1354/Default.aspx</a>.</li> </ul>
<b>PLANNING</b>		
PAO Committee Composition	Beth Kriete	<p><b>Action:</b></p> <ul style="list-style-type: none"> <li>At the 9/17/14 PAO meeting, the Committee was notified of 2 Participant vacancies in the Central HUB</li> <li>12/17/14 Reviewing the Personal Assistant Oversight (PAO) Committee Bylaws ,it was identified that in order to be in compliance with our 51% Participant membership requirement, we need to add another Participant to the group – this participant is identified on the membership list (attached) as “Participant – Any HUB”</li> <li>We have 3 Participant vacancies</li> <li>11/20/14 received PAO nomination for Hellenmerie Walker (Region II Participant) from Michelle Penny with ANS (Alternative Nursing Services, Inc.)</li> <li>An e-mail with voting buttons will be sent to the PAO membership to vote on Hellenmerie Walker as the “Participant – Any HUB”</li> <li>Tracy Thompson – Northern HUB – Participant indicated via e-mail that she wished to continue as a member, moving her term date to 12/1/17</li> <li>Beth will furnish an updated nomination request letter and form to the MCAC</li> <li>An updated nomination request and letter will be sent to the PAO members with the 12-17-14 minutes</li> </ul>
<b>MONITORING</b>		
New Home and Community Based	Beth Kriete	<p><b>Action:</b></p> <ul style="list-style-type: none"> <li>Beth provided update on the Workgroup:</li> </ul>

Settings Regulations		<ul style="list-style-type: none"> <li>• Workgroup will be publishing the 2<sup>nd</sup> version of the Transition Plan – this document will be open for comment until the end of February 2015</li> <li>• Documents are required to be submitted to CMS by March 17, 2015.</li> <li>• To find out more about this project, how it may affect you and what you can do to be involved and to give comments, please utilize the following informational sites:</li> <li>• <a href="http://www.HCBS.dhw.idaho.gov">www.HCBS.dhw.idaho.gov</a></li> <li>• Toll free line 1-855-249-5024</li> <li>• Email comments directly to: <a href="mailto:HCBSSettings@dhw.idaho.gov">HCBSSettings@dhw.idaho.gov</a></li> <li>• Fact Sheets, Webinars and regulatory guidance <a href="http://www.HCBS.dhw.idaho.gov">www.HCBS.dhw.idaho.gov</a></li> </ul>
Idaho Home Choice Update	Sarah Spaulding	<p><b>Action:</b></p> <ul style="list-style-type: none"> <li>• Sarah provided an update on the Idaho Home Choice (IHC) Program.</li> <li>• Update sheet breaks down the IHC numbers by Program, Type of Institution, Region, and Type of Residence that the participant moved into.</li> <li>• Benchmark for 2014 is 226 Transitions – As of 12-17-14 we have 232 Transitions</li> <li>• For additional information regarding the IHC program <a href="http://www.healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHomeChoice/tabid/1621/Default.aspx">http://www.healthandwelfare.idaho.gov/Medical/Medicaid/IdahoHomeChoice/tabid/1621/Default.aspx</a> or contact Tammy Ray @ <a href="mailto:RayT@dhw.idaho.gov">RayT@dhw.idaho.gov</a> or Sarah Spaulding at <a href="mailto:SpauldiS@dhw.idaho.gov">SpauldiS@dhw.idaho.gov</a></li> </ul>
Medicare Medicaid Coordinated Plan (MMCP) Update	Chris Barrott MMCP Contract Monitor/Medicaid Project Lead	<ul style="list-style-type: none"> <li>• <b>Action:</b></li> <li>• Chris provided update on the MMCP Program and highlights that have been identified since it went live on July1, 2014</li> <li>• 1300 members are currently enrolled in the MMCP</li> <li>• Beth Nelson, BCI Medicaid Director, shared some of the Member- Care Manger success stories</li> <li>• Members favorite benefits are: 1) Members receive a Blue Cross of Idaho insurance card 2) Access to the Blue Cross of Idaho provider network 3) EVERY member receives a Care Manager and an Interdisciplinary Care Team</li> </ul> <p style="text-align: center;"><b>Participant Enrollment:</b></p> <ul style="list-style-type: none"> <li>• Enroll over the phone by calling Customer Service Staff directly at <b>(888) 495-2583</b></li> <li>• Apply online at <a href="http://www.truebluesnp.com">www.truebluesnp.com</a></li> <li>• Ask Medicaid or BCI for an application packet to be mailed to your home</li> </ul> <p style="text-align: center;"><b>Provider Enrollment:</b></p> <ul style="list-style-type: none"> <li>• If you are a Targeted Service Coordinator Agency, a Medicaid Mental Health Provider or an Personal Care Service provider and do not have a contract please contact: Lauri Rowell, Provider Network Management 208-387-6654 or 1-800-627-6655 ext. 6654 Email – <a href="mailto:lrowell@bcidaho.com">lrowell@bcidaho.com</a></li> <li>• Shelia Habblett, Provider Network Management 208-286-3484 or 1-800-627-6655 ext. 3484 Email – <a href="mailto:shabblett@bcidaho.com">shabblett@bcidaho.com</a></li> <li>• <b>Customer Service for True Blue Special Needs Plan 1-888-495-2583</b></li> <li>• <b>True Blue Special Needs Plan Website <a href="http://www.truebluesnp.com">www.truebluesnp.com</a></b></li> <li>• For additional information about the MMCP program and project history, please go to <a href="http://www.healthandwelfare.idaho.gov/Medical/Medicaid/LongTermCareManagedCare/tabid/1910/Defa">http://www.healthandwelfare.idaho.gov/Medical/Medicaid/LongTermCareManagedCare/tabid/1910/Defa</a></li> </ul>

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<i>BLTC Quality Improvement Strategy Summary Quarter 3, 2014</i>	<i>Pam Mason BLTC QA Manager</i>	<ul style="list-style-type: none"> <li>• <b><u>Action:</u></b></li> <li>• Pam provided a high level review of the BLTC Quarterly Improvement Strategy Summary Quarter 3 2014</li> <li>• She pointed out how the data received and compiled in this report results in System Improvements, Remediation, Changes to Complaint Reporting and the Development of Training (in person and online) for BLTC Staff and Providers</li> <li>• For additional information or if you have questions; contact Pam at <a href="mailto:MasonP@dhw.idaho.gov"><u>MasonP@dhw.idaho.gov</u></a></li> </ul>
<b>RECOMMENDATIONS</b>		
<b>ADJOURN</b>		
		<ul style="list-style-type: none"> <li>• Following a request by Beth for questions or comments from the group, Hope made the motion to adjourn and Tracy seconded.</li> </ul>

*2015 Meeting Dates: March 18, 2015 (Video), June 17, 2015 (Video), September 16, 2015 (Video) and December 16, 2015 (Video)  
All meetings will be held on Wednesday from 1-3 PM (MT) and 12-2PM (PT)*