

Medical Care Advisory Committee Meeting Minutes

Date: April 16, 2014 **Time:** 1:30 – 4:00 PM

Location: IDHW Medicaid Central Office
3232 Elder St., D-East Conference Room
Boise, ID 83705

Moderator: Katherine Hansen

Goal: Update MCAC Members on DHW Issues

Call-in: 1-888-706-6468; Participant Code 6360778

Committee Members present: Katherine Hansen (Community Partnership of Idaho – Vice Chair); Jeff Weller (Idaho Office on Aging)-call in; Tina Bullock (Idaho Tribal Representative – Nez Perce Tribe) call-in; James (Jim) R. Baugh (Disability Rights Idaho); Representative (Dr.) John Rusche (Board Certified Physician) call-in; Kris Ellis (Idaho Health Care Association); Yvette Ashton (Medicaid Recipient); Tom Fronk (Idaho Primary Care Assoc); Kara Craig (Idaho Quality of Life Coalition) call-in

Committee members absent: Toni Lawson (Idaho Hospital Assoc.- Chair); Cathy McDougal (AARP); Teresa Cirelli (Idaho Medical Association); Senator Lee Heider (Idaho State Senate); Deana Gilchrist (disabled community representative); Representative Fred Wood (Idaho House of Representatives); Paula Barthelme (Mental Health Provider’s Association)

DHW Staff present: Paul Leary (Administrator, Division of Medicaid); Lisa Hettinger (Administrator incumbent, Division of Medicaid); David Simnitt (Deputy Administrator, Division of Medicaid); Natalie Peterson (Bureau Chief-Long Term Care, Division of Medicaid); Pat Martelle (Program Manager OMHSA, Division of Medicaid); Rachel Strutton (Committee Secretary)

Committee Nominees: Pam Eaton (Idaho State Pharmacy Association); Molly Steckel (Idaho Medical Association)

Committee Guests: Rep. Thyra Stevenson call-in, Tony Smith (Idaho Health Care Administration)

Agenda Item	Outcome/Action
<p>Introductions and Committee Business</p> <ul style="list-style-type: none"> ● Review minutes from January 8, 2014 meeting ● Election of SFY2015 Chair & Vice-Chair ● Committee Vacancies: <ul style="list-style-type: none"> ○ Permanent Consumer/Provider Seats: <ol style="list-style-type: none"> 1. Yvette Ashton (Medicaid Recipient) seat terms 4/2014 2. Jim Baugh (Disability Rights Idaho) seat terms 4/2014 3. Teresa Cirelli’s nomination of Molly Steckel (IMA) 4. Katherine Hansen (CPOI) seat terms 7/2014 ○ Rotating Provider Seats: <ol style="list-style-type: none"> 5. Vacated by Dr. Jack Kulm (Idaho Dental Association) – Cory Lewis of Idaho Physical Therapy Association identified 6. Nomination of Pam Eaton (Idaho State Pharmacy Association) ● Committee Member Updates 	<p>Introductions and Committee Business January 2014 minutes approved as proposed.</p> <p>Election of SFY2015 Chair & Vice-Chair Election postponed until the July 16, 2014 meeting. The proposed election process is as follows:</p> <ol style="list-style-type: none"> 1. April election added as discussion topic to January meeting agenda. 2. Secretary solicits election nominations first week in March, requesting feedback by April 1. 3. Secretary provides list of nominees two weeks prior to April meeting. 4. Official vote occurs during April meeting. <p>Committee Vacancies <u>Permanent Consumer/Provider Seats:</u></p> <ol style="list-style-type: none"> 1. Yvette Ashton (Medicaid Recipient) seat terms 4/2014 – accepted a 2nd term. All in favor. 2. Jim Baugh (Disability Rights Idaho) seat terms 4/2014 - Mr. Baugh to provide nomination from his organization prior to the July meeting. 3. Teresa Cirelli’s nomination of Molly Steckel (IMA) – Ms. Steckel’s nomination accepted. The committee welcomed Ms. Steckel. 4. Katherine Hansen (CPOI) seat terms 7/2014 – discussion was held regarding the July term date. <p><u>Rotating Provider Seats:</u></p> <ol style="list-style-type: none"> 5. Vacated by Dr. Jack Kulm (Idaho Dental Association) – Cory Lewis, President, Idaho Physical Therapy Association identified – discussion held. Mr. Lewis to attend July meeting. 6. Nomination of Pam Eaton (Idaho State Pharmacy Association) - Ms. Eaton’s nomination accepted. The committee welcomed Ms. Eaton. <p>Action Items</p> <ol style="list-style-type: none"> 1. Jim Baugh to provide nomination from his organization to fill permanent consumer seat – completed 2. Rachel to contact members requesting nominations for SFY15 Committee Officer Election – completed 3. All to provide Rachel nominations for SFY15 committee chair and vice-chair elections by 7/2/14 <p>Committee Member Updates The committee members shared some updates related to current association and participant activities. Some highlights</p>

Agenda Item	Outcome/Action
<ul style="list-style-type: none"> • Division of Medicaid Updates <ul style="list-style-type: none"> ○ Medicaid Administration Changes ○ Policy/Legislative Status Update ○ New and upcoming Rules, SPAs and Waiver activity 	<p>consisted of:</p> <ul style="list-style-type: none"> • End of Life Coalition: Casey Corbin, Executive Director, Idaho Quality of Life Coalition, is wrapping up printing thousands of brochures to help educate the public about End-of-Life Care. They are available for distribution to anyone who wants them for patients/clients or themselves. He also has a DVD for physicians with CME credits. If anyone is interested in accessing this information contact Mr. Corbin at Info@idqol.org, or 208-841-1862. • IHCA: Working with Department on shared administrator policy changes. Also gathering information from the American Health Care Association regarding new Medicaid Home and Community Based Settings (HCBS) Rules. • Medicaid Participant - Yvette Ashton: Graduated from BSU and working part time for Disability Rights Idaho. <p>Division of Medicaid Updates <u>Medicaid Administration Changes</u> Paul Leary retirement announced for May 15, 2014. Lisa Hettinger, Bureau Chief of Financial Operations, will assume the Division of Medicaid Administrator role beginning May 16, 2014. Denise Chuckovich, Deputy Administrator assumes the role of State Medicaid Director. The Committee recognized Mr. Leary’s service and accomplishments as the Medicaid Division Administrator.</p> <p><u>Policy/Legislative Update:</u></p> <ul style="list-style-type: none"> • Medicaid Budget approved with a growth of 0.4 % • HB 395 restores adult dental services in the Enhanced plan benefits package effective 7/1/14. • HB 476 adds Community Supported Employment (CSE) provides allowance for adult Developmental Disability (DD) budget modifications when needed to obtain or maintain employment effective 7/1/14. <p><u>New and upcoming Rules, SPAs and Waiver activity</u></p> <ul style="list-style-type: none"> • Mr. Simnitt reviewed the Policy Product Update Sheet. This document provides updates of new and upcoming policy activity such as Rules, SPAs and Waivers and is updated monthly to the MCAC website. • Community Supported Employment (CSE) (HB 476) and dental benefits (HB 395) are incorporated into one Rule docket since they both reside in the same chapter of Rule. • Idaho is currently phasing out the 1115 Demonstration waivers (Title XIX and XXI). These demonstration waivers were supplanted by the ACA. These demonstrations were designed for small businesses to help their employees, and their families gain access to health insurance. The Title XXI demonstration expired 12/31/2013, and Title XIX is scheduled to expire 9/30/14. There are currently only approximately 30 people on the existing demonstration.
<p>Personal Assistance Oversight Committee (PAOC) Update</p>	<p>PAOC Committee Update</p> <ul style="list-style-type: none"> • Update and review of March 19, 2014, PAOC meeting. The subcommittee’s draft minutes were provided to the members. Once the PAOC has the opportunity to review and accept the draft minutes (June 18, 2014 meeting) they will be available through their webpage. • As an update to the Idaho Home Choice (IHC), there have been 167 transitions as of today’s date. Ms. Peterson expressed to the group this transition count is specific to the IHC. It doesn’t include the day-to-day transitions to a community based setting reached outside of the IHC effort.
<p>Program/Project Updates</p> <ul style="list-style-type: none"> • Bureau of Systems & Project Management <ul style="list-style-type: none"> ○ ICD-10 delay ○ Status of projects 	<p>Updates to Medicaid Programs/Projects <u>Bureau of Systems & Project Management</u> ICD-10:</p> <ul style="list-style-type: none"> • The Idaho Medicaid project for transition to ICD-10 has been moving forward in preparation for the 10/1/14 compliance date. • Pilot testing is completed and external testing launched in March 2014. Testing results and other information can be found on the ICD-10 website at: https://www.idmedicaid.com/ICD/10%20Transition.aspx. This link is provided on the MCAC webpage as well. • Despite the 3/31/14 congressional approval for an ICD-10 delay, Idaho Medicaid made the decision to move forward toward completion as planned. Medicaid will not accept ICD-10 codes until the approved compliance date of 10/1/15, or later, as determined. We will continue to process in ICD-9 until ICD-10 is an approved code set or until an

Agenda Item

Outcome/Action

- Managed Care Initiative Updates:
 - Integrating Care for Dual Eligibles

approved option allowed by CMS. CMS guidance is pending at this date but CMS All State Technical calls are expected to resume the end of this month.

- Unless otherwise determined by CMS, Medicaid will require ICD-9 codes for dates of service through 9/30/15 and ICD-10 codes for dates of service of 10/1/15 or later. Unsure if the CMS freeze on the ICD-9/10 code set will continue or not. There is the potential of a change to the freeze plan, but if so, it is expected they will be minor modifications.

Status of Projects: No update provided.

Managed Care Initiative Updates

Integrating Care for Dual Eligibles

- Contract currently under review by CMS, with some changes related to clarification. Executed contract with Blue Cross of Idaho for the changes in the Medicare/Medicaid Coordinated Plan (MMCP) expansion is targeted for 6/1/14 start date.
- Readiness review process is currently underway and is scheduled to be completed this May. Site visits for testing are set for May 1 & 2, 2014. Medicaid is working through system requirements internally with testing to begin with Blue Cross mid May.
- Waiver amendments for Aged and Disabled (A&D) and the Developmental Disabilities (DD) 1915c waivers are working through the CMS review process as well. Medicaid anticipates waiver approval by the 6/1/14 implementation date.
- Expansion of the MMCP will be an opt-in, voluntary program. The earliest Idaho could anticipate having more insurance plans enabling us to enroll in the demonstration would be January 2016.

Question and Answer

How is the opt-in verse mandatory enrolment effecting the risk assessment? Because it is unknown how many individuals will participate, Medicaid reduced the length of time for review of participation and the capitation rate dependent on who is or is not participating. Frequency of review is now set at six month, with potential of looking at population shifting more frequently if necessary. MMCP benefits have been an opt-in program since 2006. About one-third of the eligible population is currently receiving long term supports under either the A&D or DD waivers.

Update

4/22/14 Update on BCI-Idaho MMCP: BCI recently requested an extension on the implementation date. Medicaid approved BCI's request to postpone implementation until July 1, 2014.

- Idaho Behavioral Health Plan (IBHP) – Optum update

Idaho Behavioral Health Plan (IBHP) – Optum update

- **Training:** Optum is currently providing trainings across the state regarding medical necessity and their process for utilization management as well as the concepts of recovery and resiliency. Resiliency trainings have been open to the public.
- **SB 1224:** The MH Boards and Regional Advisor Committees (RAC) have been combined into one Behavioral Health Board in each region. The Mental Health Authority was changed to the Behavioral Health Authority. Both of these changes came about through [SB 1224](#). These Boards are currently determining what their membership will be to ensure both the MH and Substance abuse stakeholders are represented.
- **Optum Grants:** Optum is offering grant opportunities to these new Regional Boards to cover what the Boards determines are “gaps” in the BH system of care in their region. Conversations about these grants have just begun.
- **Contract Monitoring:** The contract has now been in effect six months. This first six months has been a time of transition with both the Department and Optum developing an understanding of each other's responsibilities. Weekly meetings are being held related to contract compliance and discussion of unresolved issues. Issues are identified by

Agenda Item

Outcome/Action

the monitoring staff receiving information from any source. Dialog is held in weekly meetings to determine validity of identified issues. Then the issues are addressed in a collaborative manner. This new approach has determined to have positive outcomes.

- **Optum Member Satisfaction Survey:** This survey is deployed quarterly. Only members currently receiving treatment will receive surveys. The committee shared some concerns around achieving a solid baseline in this transitional period.

Question and Answer

How will Optum measure if there are access issues? You can see the long term consequences, but if access to a certain service is unavailable in a member’s community, members will not necessarily seek out the service outside of their community. There are specific access requirements and metrics written into the contract

Credentialing of Physician Assistants? The larger company, Optum Health, does not consider this option, except for those PAs with specific psychiatric training/certification. Optum Idaho is obligated to ensure sufficient access for all services are to be available in all areas of the state. At the present time it appears access to prescribers is sufficient through psychiatrists, physicians and nurse practitioners.

Ms. Ashton, as the advocate for Medicaid participants, offered to review and provide feedback on the Optum member survey and for any other materials Medicaid needs a member’s point of view.

- Health Homes/Healthy Connections and the Governor’s Medical Home Collaborative

Health Homes/Healthy Connections and the Governor’s Medical Home Collaborative

- We are now just over the one year mark into the Governor’s Medical Home Collaborative two year pilot, which started January 2013. It is a multi-payer pilot with Medicaid, Blue Cross of Idaho, Regence Blue Shield and Pacific Source participating. There is currently 16 primary care organization, with a total of 32 service locations, enrolled in the pilot. Medicaid has approximately 4500 Medicaid participants who enrolled through Medicaid’s Health Home program, which are also a part of the Governor’s pilot.
- Because Idaho Medicaid has “any willing provider” requirements, the Medicaid Health Home pilot is open to more than the practices in the Governor’s multi-payer pilot. Because of this there are a total of 55 service locations (inclusive of the 32 locations identified above), representing 27 organizations, serving 9300 Medicaid participants enrolled in the Medicaid Health Home program.
- Medicaid Health Connections staff, along with Quality Improvement Specialists, is working on assisting pilot practices with making the transformation into Medical Homes. Also a group representative of the Medical Home collaborative, called the Practice Transformation Group, meets regularly regarding technical assistance for these practices and engages with them to identify what technical assistance is needed. Over the course of each pilot year there is one face to face meeting, video conferences and two technical assistance webinars. here are also “lunch and learn” meetings across the state available.
- A requirement (built in by the Collaborative) is practices obtain NCQA recognition by the end of the pilot. December 2014 will be the end of the two year pilot project. Currently 21 of the 55 Medicaid service locations are in some level of receiving this NCQA recognition. CMS is also part of the Medicaid Health Home program and for the first two years are providing an enhanced Federal Medical Assistance Percentage (FMAP) match of 90 %. With this enhanced match Medicaid is required to provide some specific additional data. CMS has identified the technical data sets just this month and we are currently working through those. A national independent evaluator is being contracted to do evaluations on both Medicaid Health Home and the Governor’s Collaborative. The Request for Proposal (RFP) was released this month. Funding for contracting of this independent evaluator was approved through legislation.

- State Healthcare Improvement Plan (SHIP)

State Healthcare Improvement Plan (SHIP)

- A link to the [SHIP website](#) has been added to the MCAC webpage.

Agenda Item	Outcome/Action
<p>Questions and Answers Adjourn</p>	<ul style="list-style-type: none"> • Originally CMS announced the Model Testing Proposal (MTP) grant application would be released January 2014. That application has not yet been released. In the interim the steering committee continues to meet. • The SHIP is basically the blue print for the state’s health care delivery system going forward. This MTP grant would help to expedite the timeline of reaching that statewide system of care. • Governor Otter’s proclamation (Executive Order 2014-02) acknowledges and builds on the Governor’s Idaho Medical Home Collaborative work since 2010 by establishing the Idaho Healthcare Coalition (IHC). (see link for full details). <p>Exchange of ideas, recommendations and next meeting agenda item</p> <p>Suggested Agenda Items</p> <p><i>Agenda Item</i> - BH crisis centers update: How it will connect with Optum and result in a coordination of services. IMA – Suggested any information that could be disseminated through the Association, such as how-to guides or participant materials related to Mental Health benefits and Crisis Centers would be helpful.</p> <p><u>Action Item</u></p> <ol style="list-style-type: none"> 1. Lisa to contact Ross Edmonds, Administrator, Division of Behavioral Health and invite him to join the July meeting to provide a BH Crisis Center update.

Remaining meeting dates for 2014 (all meetings are located at 3232 Elder, Boise Idaho): 7/16/14 – holding election for new SFY Chair and Vice Chair and 10/15/14