

RALF Report to CCAC Calendar Year 2012

Surveys Completed

Year	2007	2008	2009	2010	2011	2012
Number of Licensed Beds	7269	7583	8413	8560	8809	8851
Number of Buildings	304	319	333	343	349	348
Surveys Completed						
Initial Surveys	20	40	46	12	13	14
Licensure Surveys (Annual)	42	45	96	97	119	76
Follow-up Surveys	36	32	39	45	44	36
Complaint Investigations	121	163	177	135	171	170
Total Surveys Completed	219	280	358	289	348	296
FTE	10	10	10	8.5	9.5	10

Most Common Deficiencies

Core Deficiencies	Times Cited
Inadequate Care Acceptable Admission/Retention (12) Resident Rights (5) Safe Living Environment (5) Supervision (4) Assistance and Monitoring of Medications (4) Coordination of Outside Services (3) Emergency Intervention (2)	30
No Administrator for more than 30 days	6
Abuse	13
Neglect	5
Exploitation	5
Surveyors Denied Access	1

	Non-Core (Punch List) Deficiencies	Times Cited
16.03.22.410.02	Fire Drills	49
16.03.22.220.02	Admission Agreement	34
16.03.22.404.01	Fire Life Safety Requirements	34
16.03.22.415.01	Maintenance of systems for Fire and Life Safety	32
16.03.22.415.02	Fuel Fired Heating inspected/cleaned Annually	30
16.03.22.350.02	Investigation of incidents, accidents and complaints	30
16.03.22.300.01	RN assessment @ change of condition and 90 days	29
16.03.22.305.02	Current medication orders	28
16.03.22.320.01	Negotiated Service Agreement	26
16.03.22.405.05	Fire Alarm/smoke detector system	25
16.03.22.300.02	Licensed nurse available	25
16.03.22.009.06.c	Background checks	25

Enforcement Actions

Enforcement Actions	2011	2012:
Provisional License:	8	13
Required Consultant:	7	5
Civil Monetary Penalties:	4	18
Ban on Admissions:	4	7
Revocation	0	4
Summary Suspension	1	1
Temporary Management	0	1

Reportable Incidents

Reportable Incidents	2010	2011	2012
Falls	525	672	662
Fall with fracture	316	401	425
Eloperments	101	112	127
Incidents other than fall	96	87	119
Injuries of unknown origin	47	62	56
Resident to Resident w/ injury	47	70	45
Vehicle Accident	3	2	7

Incident, Reportable. A situation when a facility is required to report information to the Licensing and Certification Unit.

a. Resident injuries of unknown origin. This includes any injury, the source of which was not observed by any person or the source of the injury could not be explained by the resident; or the injury includes severe bruising on the head, neck, or trunk, fingerprint bruises anywhere on the body, laceration, sprains, or fractured bones. Minor bruising and skin tears on the extremities need not be reported.

b. Resident injury resulting from accidents involving facility-sponsored transportation. Examples: falling from the facility's van lift, wheel chair belt coming loose during transport, or an accident with another vehicle.

c. Resident elopement of any duration. Elopement is when a resident who is unable to make sound decisions physically leaves the facility premises without the facility's knowledge.

d. An injury due to resident-to-resident incident.

e. An incident that results in the resident's need for hospitalization, treatment in a hospital emergency room, fractured bones, IV treatment, dialysis, or death.

Trends

- a.** Complaints 216 received up from 184 and 66 open at year end, up from 42
- b.** Serial sub-standard care
- c.** Complexity of Ownership and Licensing Applications

Training and Technical Assistance

- On-line Courses
- Quarterly Newsletters
- Email Notifications
- IHCA: Survey and Hot Button Issues
- IHCA nurses training
- A.M. Administrator Training
- Dr. Hahn – Communicable Diseases in RALFs
- Website: www.assistedliving.dhw.idaho.gov

Awards

Gold Awards (deficiency free standard survey):

New Beginnings #2 Community Living Home – Idaho Falls – Deeon Waters

Living Springs, Inc. – Post Falls – Alice Thibault

Ashley Manor-Middleton – Middleton – Maria Torres

Silver Awards (3 or fewer punches on standard survey):

Emerald House – Blackfoot – Rena Blaser

Gables of Shelley-Gables Management, LLC – Shelley – Caroline Young

River Rock Assisted Living – Buhl – Tracy Hulse

The Cottages of Middleton – Middleton – Viki Hunter

Birchwood Retirement Estate, CEC, Inc. – Twin Falls, Idaho – Steve Farnsworth

Royal Villa – Payette – Barbara Little

Indianhead Estates – Weiser – Renae Edwards

Ashley Manor – Midland, Ashley Manor LLC – Nampa – Rayvin Barclay

Legends Park Assisted Living Community – Coeur d’Alene – Mary Beth Hassell

Oasis Shelter Home – Caldwell – Janet Wallace

Touchmark at Meadowlake Village – Meridian – Lisa Fay

Generations Assisted Living and Wellness, Inc. – Rathdrum – Heather Gray

Ashley Manor-Cloverdale, Ashley Manor LLC – Boise – Pam Lenerville

Community Restorium – Bonners Ferry – Karlene Magee

Rosewind House – Garden City – Jacquie Varco

Annabelle House Assisted Living Concepts, Inc. – Caldwell – Vickie McCuiston

Warren House – Burley – Stacey Ramey