New Shipping Containers

You asked and we listened!

As a result of customer feedback, we are introducing new vaccine shipping containers in an effort to reduce the number of containers currently being shipped.

Benefits:

- An approximate 35% decrease in the overall number of containers shipped
- Smaller, lighter containers that are easier to handle and store
- Fewer containers to recycle or to wind up in landfills
- Fewer cold packs needed per container

Still have questions?
Call the Merck Vaccine Customer Center M–F from 8 AM to 7 PM ET at 1-877-VAX-MERCK (1-877-829-6372)

Keeping you informed

- Regular shipping applies to orders received by 3 PM local time (2 PM Central) per the Merck standard shipping agreement, unless otherwise indicated as outlined above.
- Overnight orders must be placed by 3 PM local time (2 PM Central) per the Merck standard shipping agreement.
- Merck reserves the right to adjust shipping delivery times.

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