

Dispute Resolution Procedures

The Idaho Infant Toddler Program has procedures in place for the timely administrative resolution of complaints through mediation, impartial due process hearings, and administrative complaints.

If a parent has a concern about their child's early intervention program/services, they should share it with their service coordinator or IFSP team as soon as possible. The Infant Toddler Program encourages resolution of disagreements at the lowest possible level.

If a parent disagrees with a participating agency/provider on the identification, evaluation, placement of the child, or provision of appropriate early intervention services to the parent or the child, the parent may request a timely resolution of their concerns.

The following are the three formal procedures available a parent for dispute resolution. They include:

- Mediation
- Impartial due process hearing
- Administrative complaints

The status of a child during the pendency of a due process complaint is critical due to the following:

- During the pendency of any proceeding involving a due process complaint, unless the lead agency and parent of the child with a disability otherwise agree, the child must continue to receive the appropriate early intervention services in the setting identified in the Individualized Family Service Plan (IFSP) that the parents have provided consent for.
- If the due process complaint involves an application for initial services under Part C, IDEA, the child must receive those services that are not in dispute.